

Our ref: IB/SD/Admin/CompTemp.12.07

12 July 2011

'To whom it may concern':

RE: CARTER CONSTRUCTION (DERBY) LTD – REFERENCE LETTER

I confirm over the course of the last year I have completed a building project with Roger Carter and Matt Fry of Carter Construction (Derby) Ltd up to a contract value of £362k. They have proved to be a trustworthy and reliable business contact and I would thoroughly recommend them to build any new or refurbish any buildings with associated hard and soft landscaping. This project was for a well known national charity, but I am aware that they work for councils and private individuals.

Roger and his team always strive to provide a first class installation and after care service to programme and within the agreed budget. Their sites and equipment are always well staffed and maintained, and they take Health and Safety issues very seriously. They always do what they say they will do, and develop good customer relationships. I would thoroughly recommend them to any client, in fact, I have already. They have excellent response time, inspirational ideas built on experience, able and approachable, they have an excellent 'team spirit' and approach, are proactive and non confrontational giving the architect confidence. Experience at all levels they gave a first class product where all stakeholders were happy – on cost and to programme.

I would fully recommend them as a truly 'Considerate Contractor', well done!

Yours faithfully



Iain Bramhill
Project Manager
Agora Design & Management Ltd

Cc: Mr Roger Carter - Carter Construction
Mr Matt Fry - Carter Construction
File

Reference Form

To enable your referees to complete this reference form you will need to select the work categories you would like to be registered for. For each of the work categories you choose, two references will be required. To view a list of the work categories and to download more reference forms please visit our supplier zone at www.constructionline.co.uk

Hints and tips on how to complete this form can be found overleaf.

Supplier Name: CAPITAL CONSTRUCTION (DESIGN) LTD,	Constructionline registration number
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Performance rating – Please rate supplier's performance using a scale of 1 – 10 in the grid below

Totally dissatisfied		Mostly dissatisfied		Neither satisfied nor dissatisfied		Mostly satisfied		Totally satisfied	
1	2	3	4	5	6	7	8	9	10

Category of work <small>Please refer to the Constructionline work category list by visiting www.constructionline.co.uk then pick your selected category titles as per the example below.</small>	Value <small>For contractors This is the Contract value and for consultants this is the fee value</small>	Date contract was completed	Overall quality of product or commission	Overall quality of service	Defects at the time of delivery or completion	Completion of contract to agreed cost	Contract completed to agreed time	Safety
For example: Building (Design & Construct)	£ Amount highest value refs available	Month / Year	9	8	9	8	9	8
BUVING	£362K	06/2011	9	10	8	10	10	10

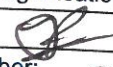
Other Comments (please use a separate sheet if necessary)

I WOULD HIGHLY RECOMMEND THE ABOVE TO ANY CLIENT... IN FACT I HAVE ALREADY. THEY HAVE AN EXCELLENT TEAM SPIRIT & APPROACH, PRO-ACTIVE & NON-CONFRONTATIONAL. EXPERIENCED AT ALL LEVELS & A GOOD FINAL PRODUCT WHERE ALL STAKEHOLDERS WERE HAPPY ON COST & PROGRAMME.

Will you consider this supplier for future contracts? (Please mark with an 'X')

Yes No

Constructionline may need to contact you briefly to verify the information above so please ensure you provide either a telephone number or email address in the box below.

Reference completed by:	Your name: MR. IAN BRAMHILL	Organisation: AGORA DESIGN & MANAGEMENT LTD.
Position in organisation: ASSOCIATE	Signature: 	Email address: IAN@AGORADESIGN.COM
Phone number: 01638 560343	Date: 11/07/2011	